Job Description:

Cloud Team Leader

The role:

The post holder is responsible for the development and maintenance of Colleges' cloud infrastructure.

Responsible to:

The postholder is responsible to the Head of IT.

Responsible for:

Supervision of the members of the Cloud Team

Key Accountabilities and Responsibilities:

- To ensure the Colleges' cloud infrastructure is secure, compliant and provides a stable platform for the delivery of the IT and related business services.

- To develop and implement a roadmap for the adoption of cloud technologies.

- To lead the continuous adoption of cloud technologies provided by Microsoft 365 including the support for the rollout and adoption of AI.

- To liaise with the providers of cloud services and their technical teams.

- To develop KPI's to measure the adoption and performance of the cloud services.

- To manage cloud resources through their life cycle from creation to decommissioning.

- To monitor and manage the inventory of cloud identities (users, devices, apps).

- To drive compliance and security of the Colleges' infrastructure via Microsoft Defender and associated tools.

- To develop policies for the use of cloud resources and to monitor and manage the secure access to cloud resources.

- To monitor and manage the security landscape and to respond to security incidents.

- To provide training to first- and second-line IT staff as well to end-user.

- To provide cyber security training and to conduct annual phishing simulations.

- To develop standards for the development of cloud resources.

- To assist with infrastructure projects and the delivery of IT services.

- To provide third-line support for the IT Services Team and to assist in incident and problem management

- To supervise the members of the Cloud Team and to effectively delegate tasks.

- To identify training opportunities for members of the Cloud Team and mentor new staff.

- To support the Head of IT in the implementation of health and safety regulations, data protection, cyber security, safeguarding.

- To support the Head of IT in the maintenance and implementation of IT disaster recovery and business continuity plans.

- To stay current with industry trends and innovations

- To act as evening Duty Principal on a rota basis.

- To deputize for the Head of IT in the case of absence

- To actively promote the positive development of equality and diversity within the section and the College.

- To undertake other duties consistent with the nature and scope of the role

The above duties are indicative of the requirements of the post at the time of recruitment. It is management policy that roles and responsibilities are reviewed on a regular basis leading to possible modifications where appropriate. Staff may be asked to undertake other duties as may be reasonably required commensurate with the post, at the initial place of work or at other locations from which the College operates.

The Person:

The successful candidate will be the one whose professional and personal qualities correlate most closely with the following profile:

Qualifications and Attainments	Essential/ Desirable	Method of Assessment
Graduate level qualification (or acceptable equivalent) in IT, Technology or related areas	D	A
Level 2 qualification in Maths and English	E	A
Certifications for Microsoft Cloud and AI Platforms	E	A/AS

Experience		
3 to 5 years' experience working in a technical IT role	E	A/I
Strong knowledge of Microsoft 365 administration across Exchange, SharePoint, Teams, OneDrive and Defender, Copilot	E	A/I/AS

Strong experience with Entra ID, Conditional Access, Intune and Microsoft 365 compliance tools	E	A/I/AS
Strong understanding of security, compliance and governance in Microsoft 365	D	A/I/AS
Familiarity with Cyber Essentials, Cyber Essentials Plus, ISO 27001	D	A/I
Scripting or programming experience in PowerShell	E	A/AS
Experience with Azure services such as Virtual Machines, Azure Networking, VPN and hybrid identity	D	A/I/AS
Experience in team leadership and mentoring	D	A/I

Knowledge, Skills and Attributes		
Comfortable balancing speed of delivery with system stability and security	E	A/I
Excellent diagnostic, problem-solving and communication skills	E	I
Clear and confident communicator, able to work cross-functionally with both technical and non-technical teams	E	A/I
Ability to author policies and technical documentation	D	A/I
Willingness to travel between school sites	E	I
Evidence of pursuing a programme of continuing personal development	D	I
A commitment to equality of opportunity	E	I
Demonstrates high standards and high aspirations for self, colleagues and students.	E	I
Willingness to take individual responsibility	E	I
Commitment towards developing an open, honest and respectful culture	E	I
Ability to work in a way that promotes the safety and wellbeing of children & young people	E	I
To work in accordance with and promote the Southport Education Group's Staff Charter, "Our Values"	E	I
Positive, flexible and adaptable approach	E	I
Willingness to commit to adhering to Southport Education Group policies and procedures with regards to Safeguarding, Prevent, Equality & Diversity, Health & Safety, GDPR etc.	E	I

Method of Assessment: A – Application, I – Interview, AS – Assessment

Salary:

£38,772.00 to £45,840.00 per annum.

Summary of Terms and Conditions of Employment:

There will be an annualised working year of 1,498 hours. The weekly pattern of hours to be worked are commensurate with the needs of the College.

The post-holder will be entitled to receive normal remuneration for all Bank and Public Holidays normally observed in England and Wales (currently eight days) and to a further 39 working days' holiday in each holiday year (being the period from 1 September to 31 August). The College may close for a number of working days in the interest of efficiency. If this occurs the taking of annual leave will be directed by the Corporation up to a maximum of 9 days. Typically, these closures occur over the Christmas and Easter periods.

Evening and/or early morning duty may be necessary during August, September and January for enrolment/examination registration and general enquiries. Annual leave may not be taken from 20 August until the 2nd week in September.

The postholder will be eligible to contribute automatically to the Merseyside Pension Fund (subject to qualifying conditions). Details of the scheme in operation can be found in the vacancies area of the College's website.

During their employment with the College the postholder will be expected to conduct themselves in a manner appropriate to the professional image of the College. The postholder will be expected to provide a prompt and efficient service and to maintain appropriate standards of personal appearance at all times.

A disclosure from the Disclosure and Barring Service (DBS) will be requested in the event of a successful application to this post.

All applications for disclosures are dealt with in accordance with the DBS's Code of Practice and the College's Policies on The Recruitment of Ex-Offenders and on The Storage, Handling, Use, Retention and Disposal of Disclosures and Disclosure Information. Copies of the Code of Practice are available from the Human Resources Department on request. Copies of the policies are available on the College's website on www.southport.ac.uk and the College's Intranet.

Southport Education Group is committed to safeguarding and promoting the welfare of children and young people. Copies of the College's Child Protection and Vulnerable Adults Policy and Procedures are available on the College's website on www.southport.ac.uk and the College's Intranet.

Timetable for Appointment:

Deadline for receipt of applications: Monday 26th January 2026 (10:00am)

Interviews will be held: Within one month of closing date

Application Procedure:

An application form should be completed and supported by a letter of application, which succinctly but comprehensively identifies your reasons for applying and how your career to date may have equipped you for the post.

Completed applications should be returned via email to personnel@southport.ac.uk

CVs alone will not be accepted.

Upon receipt of your emailed application form, we will acknowledge your application via return email. If you haven't received a confirmation email prior to the closing date for the vacancy, please

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check your 'spam' or 'junk mail' folder. If the email is in this folder, please mark it as 'not spam/junk'. This should ensure that any further emails we send to you are not missed.

In the interests of economy, you will not hear from us again unless you are shortlisted. Your interest in the post is greatly appreciated.

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